



OLYMPIC GRAY-GUARD™ AND GREEN-GUARD™ CORROSION WARRANTY



Olympic Storage Company (hereinafter, "Olympic") warrants its Olympic Gray-Guard and Green-Guard Epoxy Shelving (hereinafter, "Product") to be free from defects in materials and workmanship for a period of one (1) year from Product ship date.

The Product also carries a warranty against rust formation and corrosion for ten **(10) years** from Product ship date. This corrosion warranty is extended to the original owner and is nontransferable. The corrosion warranty applies to components of Products that have the Gray-Guard or Green-Guard epoxy coated finish.

Cleaning and Storage Guidelines:

The Olympic Gray-Guard and Green-Guard coated products must be cleaned with mild detergents. Customer agrees to use only cleaners that are recommended for use on epoxy coated steel, and will follow any special instructions from the cleaner manufacturer. The use of any abrasive materials and stiff brushes or scrapers will void this warranty, as will physical damage that ruptures the coating. Fracturing, chipping or otherwise damaging the finish will also void this warranty. Applications involving sustained exposure to corrosive substances and vapors, including but not limited to marine environments, harsh brines or acidic marinades, or chemicals known to degrade metals, may void or limit the warranty at Olympic's sole discretion. Warranty applies when shelves and posts have been used continuously within a temperature range from -20° F to +120° F (-29°C to +49°C).

Resolution Procedure for Corrosion Warranty Claims

If within thirty (30) days after Customer's discovery of any warranty defects within the warranty period, Customer shall promptly notify Olympic in writing of the nature of the defect, or shall notify Olympic of the nature of the defect through Olympic's Customer Service offices via telephone at **1-800-992-1776**. Failure by Customer to give such written notice within the applicable time period shall be deemed an absolute and unconditional waiver of Customer's claim for such defects.

Olympic may request Customer collaboration and assistance during diagnosis to resolve the Customer's warranty claim. If Olympic determines that an on-site inspection of the Product is required Customer shall allow Olympic (i) full and free access to the Product at a time mutually agreeable to Olympic and Customer, and (ii) full and free access to the Customer's facility where the Product is located.

If Olympic determines that the Product is covered under this standard warranty then it is within Olympic's sole discretion to determine how to best address a customer's warranty issues. If Olympic can determine a solution, any necessary parts will be shipped to the Customer at Olympic's expense and a Return Merchandise Authorization ("RMA") may be issued, if necessary.

Returns including disassembly and subsequent reassembly become the responsibility of the owner of the initial installation. If at any time during the warranty period, a customer submits a warranty claim where the Product is later found not to be defective, any on-site service calls and/or replacement Product will be charged to the customer at Olympic's then-prevailing prices/rates.

Replacement Parts and RMA Policy

If Olympic issues a RMA to the Customer then all parts specified on the RMA must be returned to Olympic with shipping expense to be paid by Olympic. Any parts not returned to Olympic will be paid for, in full, by the customer. Collect shipments will not be accepted. Olympic shall be deemed the owner of all removed and repaired Olympic furnished parts from the Product. Product repaired or replaced during the warranty period shall be covered by the foregoing warranty for the remainder of the warranty period or ninety (90) days, whichever is longer.

Guarantee information is subject to change without notice.